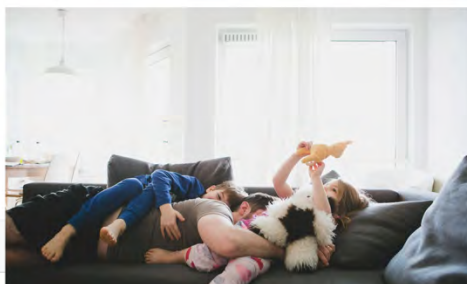


The **Porch** Inspection Guarantee



Your investment, protected




90 Day Inspection Guarantee



Porch Inspection Guarantee

The Porch Inspection Guarantee provides confidence when hiring the right home inspector.

Get this powerful advantage when you work with a Porch Partner Home Inspector!

How does it work?

The Porch Inspection Guarantee (the Guarantee) covers you (the Client) when hiring the right home inspector for your new home purchase.

If a Porch Partnered Inspector (the Company / the Inspector) performs a full home inspection on the home you are purchasing, in compliance with their designated standards of practice and misses an item they were required to inspect, then Porch.com (the Administrator) and this guarantee can assist you.

Porch Partnered Inspectors intend to perform thorough quality inspections, but sometimes conditions are not fully visible or overlooked. “The Porch Inspection Guarantee” can assist you in the process of resolving an issue with your inspection professional and assist you in restoring your loss.

Porch.com will reimburse up to the cost of the inspection (see “Terms of Coverage”) of approved service fees you might spend to fix the problem with a professional Porch introduces you to.

What are the terms?

This Guarantee is effective for ninety (90) days from the date of the inspection (“Guarantee Period”). This Guarantee does not apply to the inspection of any of the systems or components identified as “Excluded Items” as set forth in the inspector's report, professional services agreement or this document.

The Guarantee does not apply to any new failures that happen after the date of the inspection. All claims submitted by the Client under the terms of this Guarantee must be received by the Company or Administrator on or prior to the date of expiration of the Guarantee Period.



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To assist in claims processing, the home inspection report and inspection agreement issued by the Company will be considered an addendum to this Guarantee and is incorporated herein by reference. Scope of Professional Services: For purposes of this Guarantee, the professional services provided by the Inspector to the Client are professional home inspection services per industry standards. ("Professional Services"). If the inspector does not identify a specific set of industry standards in the inspection agreement or inspection report, then the predominant inspection standards for the area of the home will be used as the guide for this Guarantee.

Coverage Amounts: This Guarantee will only provide payment for items missed during your home inspection ("nonconforming Professional Services") related to a covered system or component that is within the building's foundation and up to a total of the home inspection fee, but not to exceed \$650.

Once the maximum amount is exhausted, no further coverage for any nonconforming Professional Services will be afforded to the Client by this Guarantee.

The individual coverage amount for the Professional Services regarding each system or component inspected by the Company which are subject to this Guarantee are set forth in detail below.

Special Note: The Guarantee only covers the accuracy of the inspection report and not the failure of the items inspected.

How your claim gets handled if it is approved:

- 1) If your claim gets approved (see Procedures for making a claim) the Porch Claims Administrator will notify you and send a "Release Form" which you must sign and return before any payment will be sent.
- 2) Once you sign the release form and return it, a check will be sent to you for the amount listed in the Claims Payout Table below.
- 3) If you have multiple claims in different categories then the aggregate amount or home inspection fee will be used to determine the payout amount to be sent to you. Note: additional fees paid for services like: Radon Tests, Mold Tests, or any other service in provided by the inspector in addition to the home inspection fee are not considered part of this Inspection Guarantee.
- 4) The amount paid to you will not exceed either the category amount, the aggregate amount of multiple categories, the inspection fee or \$650.

The Professional Home Inspection Services related to the following systems and components are covered by this Guarantee, subject to all the other terms and conditions of the Inspection Guarantee document. Should a nonconforming service be found in any category, then the full amount for that category will be paid to you. If there are multiple category claims, the sum total of the categories of the filed claims, will be paid, up to the amount of the inspection fee, but not to exceed \$650.



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Claims Payout Table

Coverage amounts per category are: Plumbing - \$250, Electrical - \$250, Built-in Appliances - \$250, HVAC - \$350, Garage - \$150, Structure - \$350 and Roof - \$350.

Excluded Items - This Guarantee does not cover commercial properties or missed deficiencies related to one or more of the following items, systems, components and/or categories: any and all systems and components excluded from the home inspection as identified in the inspection report; any and all secondary and consequential damages related in any way to any Professional Services that are the subject of any claim made to the Company under this Guarantee; any system or component installed or method utilized to control or remove suspected hazardous substances; any system or component which was shut down or otherwise inoperable at the time of the home inspection; public or private waste disposal systems; any loss or damage caused by fire, explosion, smoke, water escape, changes that are not reasonably foreseeable in the level of underground water table, glass breakage, windstorm, hail, lightning, falling trees, aircraft, vehicles, flood, and earthquakes; any system or component not specifically identified as a Covered Professional Services by Identified Systems and Components in this Guarantee; any system or component not functional at the time the Professional Services were rendered; consequential or incidental damages; Professional Services related to any system or component where connecting piping, wiring and/or components were not readily accessible and visible at the time the Professional Services were rendered; any alleged nonconforming Professional Services that are presented for coverage because it relates to a system or component that is not in compliance with codes, regulations and/or ordinances; any stoppage of water regardless of the reason; any item excluded by the company's inspection agreement or industry standards of practice; this Guarantee does not cover the failure of systems or components after the inspection is performed.

Not an Insurance Policy, Service Contract or Home Warranty: The intent and purpose of this Guarantee is not to provide insurance coverage of any kind. It is not a contract where one undertakes to indemnify another or pay a specified amount upon determinable contingencies. It is not a contract or agreement by which the Company or Administrator, for consideration or not, promises to pay the Client upon the failure, destruction, loss or injury of something in which the Client has a pecuniary interest, or in consideration of a price paid, adequate to the risk, becomes security to the Client against loss by certain specified risks or to grant indemnity or security against loss for a consideration. Coverage is not predicated on the happening of any fortuitous event, any contemplated future occurrence or event, or any agreement by Company or Administrator to indemnify the Client against loss or damage to any system or component of the inspected property. This Guarantee is not insurance of the risk that any inspected system or component will remain free from defect for any period of time.

Exclusion of Other Warranties or Guarantees: EXCEPT FOR THE GUARANTEE SET FORTH IN HEREIN, THE PROFESSIONAL SERVICES ARE PROVIDED "AS IS". THE COMPANY EXPRESSLY DISCLAIMS ANY AND ALL OTHER WARRANTIES OR GUARANTEES OF ANY KIND OR NATURE WHETHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR



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PURPOSE, NONINFRINGEMENT, DESIGN OR SUITABILITY, OR QUALITY OF SERVICE WITH RESPECT TO THE PROFESSIONAL SERVICES OR OTHER MATERIALS DELIVERED BY THE COMPANY. NO WARRANTIES OR GUARANTEES SHALL ARISE UNDER THESE TERMS AND CONDITIONS FROM COURSE OF DEALING OR USAGE OF TRADE. IN NO EVENT WILL THE COMPANY'S LIABILITY FOR DIRECT DAMAGES HEREUNDER EXCEED

THE TOTAL VALUE OF AMOUNTS TO BE PAID FOR NONCONFORMING PROFESSIONAL SERVICES RELATIVE TO THE SYSTEMS AND COMPONENTS AT ISSUE. IN NO EVENT SHALL THE COMPANY HAVE ANY LIABILITY TO THE CLIENT FOR ANY LOST PROFITS, LOSS OF USE, COSTS OF PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES, OR FOR ANY INDIRECT, SPECIAL, INCIDENTAL, PUNITIVE, OR CONSEQUENTIAL DAMAGES CAUSED BY BREACH OF THIS GUARANTEE, WHETHER OR NOT THE CLIENT HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

Procedures for making a claim:

First and foremost, this Guarantee is about whether your inspector made a mistake or missed something on the inspection and NOT about a system or component failing after you moved in. This is a Professional Services Guarantee and not a home warranty or service contract. If something failed after you moved in, please file your claim with your home warranty company if one was purchased when you bought your home.

1. You (The Client) can make a claim by calling 844-315-7677 or emailing inspectionguarantee@porch.com
2. You must fill out a "Written Notification of a Claim" form that will be emailed to you. This form must be received by your Porch Claim Administrator ("PCA" - The Guarantee Administrator that manages the claims process on behalf of the Company) prior to the expiration of the Guarantee Period. The Client must send a summary of the issue including the Client's name, phone number where the Client can be reached, the Client's complete address, and a copy of the home inspection report prepared for you by the Company.
3. You must provide an account including specific identification of any nonconforming Professional Services. The Client must be able to show that the inspection was not accurate and have a professional provide documentation of such proof. The documentation should include any photographic evidence of the alleged nonconforming Professional Services, any reports or other documents prepared by a third-party and delivered to the Client that addresses the system or component involved in the alleged nonconforming Professional Services.
4. The claim must be filed prior to expiration of the Guarantee Period. Claims will only be processed after all necessary information has been received by PCA from the Client and all required documentation must be received within sixty (60) days ("Documentation Period") following the filing date of the claim. Failing to provide the required information within the Documentation Period will result in denial of the claim. All claim decisions made will be final.



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Send all required documentation/information to:

Porch Inspection Guarantee C/O

Porch Claim Administrator

330 Adams Jenkins Memorial Dr.

Canton, GA 30115

Claim Assistance: 1-844-315-7677

Email: inspectionguarantee@porch.com